

# Claims Handler

**Deadline:**

**Join us to uncomplicate the world on the international stage of logistics. With a strong entrepreneurial and human-centered culture, a world of growth and possibilities awaits the right candidate at Scan Global Logistics. Is that you?**

**Contact person:**  
Henrik H. K.  
Christensen, Thomas Willumsen

In the position as Group Claims Handler, you will be responsible for providing first-class handling of claims, received from our customers for damages to their goods. You will play a meaningful role and support the entire organization, working closely with colleagues all over the world, in accordance with our virtues.

**Office:**  
Copenhagen, Denmark

**Location:**  
Jernholmen 49, 2650, Hvidovre

## The position

With a focus on claims handling, the position will also be met with a broad variety of questions from colleagues and be involved in projects as part of the global legal and insurance team. With good sparring within the team there is therefore good possibilities to learn and grow within other areas.

The team you'll be joining currently consists of 7 full-time and 3 part-time professionals providing insurance and legal support to the global organization on a broad range of different matters.

You will have a base in our head office in Hvidovre.

Your tasks may include:

- Handling of freight forwarders liability claims.
- Assistance with cargo claims.
- Recovery action against carriers.
- Assistance with other insurance related tasks and claims.
- Risk Management.
- Development of the department.

## What we expect you to bring:

With this great opportunity at hand, we're looking for the right person to join us. You aren't perfect and neither are we. But to guide you as to whether you will thrive with us, here are some requirements we are looking for:

- Experience from a similar position at a freight forwarder, carrier or from an insurance company. Also handling of other types of claims could have relevance.
- Fluent in Danish and English both verbally and in writing.
- Excellent communication skills.

**Relevant insurance education is an advantage, but not a requirement**

## Your mindset and attitude:

- An eye for details and able to provide simple solutions and guidance to complex issues.
- Structured.
- Not afraid to take the initiative and responsibility.
- Work well in a busy corporation.
- Team player.
- Work closely with other departments both in Denmark and around the world.

## About us

Scan Global Logistics is a Nordic-based full-service global logistics provider present on

all continents. From businesses across all industries to life-saving humanitarian organisations, we go above and beyond to bring anything anywhere – whether by road, rail, ocean or air.

We are guided by our fundamental virtues of *Respect, Entrepreneurship, Integrity, and Fun* and strive to bring a human approach to everyone, everywhere.

We run on the energy of good people, and no system or formula can compensate for that. Therefore, we also do what we can to unlock every employee's personal and professional potential so we can grow and thrive together.

### **Ready to uncomplicate the world?**

By now we hope you're getting a sense of who we are and what we offer, and if you are looking at your screen and thinking; finally someone who gets it, you may well be the one we're looking for. The next step is that we get to know who you are. That's why we are looking forward to receiving your application and CV as soon as possible.

If you have more questions regarding the role, please feel free to give Thomas Willumsen, Group Head of Insurance & Claims a call at phone +45 30 56 00 01, or Henrik H. K. Christensen, Global General Counsel a call at phone +45 26 72 78 94 or visit [www.scangl.com](http://www.scangl.com).