

Team Leader Airfreight

Deadline:

31-08-2026

FULL-TIME – PERMANENT CONTRACT

For our fast-growing organization in Switzerland, we are looking for an experienced freight forwarder individual for our branch based in Avenches, starting as soon as possible or upon agreement.

If you are a self-motivated, highly energetic and passionate freight executive and want to rediscover a people-focused organization with a fantastic culture please contact us.

Contact person:

Volker Herr

Office:

Avenches, Switzerland

Location:

Office Avenches / Rte de la Plaine 45, 1580 Avenches, Switzerland, 1580, Avenches

Overall Job Purpose :

The team leader's role is mainly to secure the implementation and improvement of air- and ocean freight processes across the team. This includes the ability to formulate freight strategy, continuous improvements of key performance indicators and drive management by objective methods. To secure best in class procurement and ensure compliance and operational excellence within the team. Our team leader will drive a team of 6 people in two locations together with his counterparts and the SGL country management team. Well experienced in all aspects of complex cargo handling as well as supporting and guiding the team in their daily tasks and back-up where needed.

Main tasks & Key Responsibilities:

- Drive operational excellence in line with intercompany standards
- Manage and assign workload and tasks to team members
- Oversee strict internal compliance and rules & regulations
- Customer service & operational account management
- Vendor management, selection of core carriers, customs agents and clients
- Monitor, train and mentor staff
- Solving operational issues, incident handling management
- Monitoring and adjusting performance and processes proactively
- Maintaining data quality in shipment records, TMS superuser
- Reporting on shipment status and KPIs (financial, operational and quality)
- FOCA security & standards, familiarity with ISO/GDP compliance

Qualifications :

- Min. 10 years of relevant experience in freight forwarding (air- & ocean freight), hands-on leadership a must
- Educational background in freight forwarding, Swiss VET (CFC)
- Excellent communication skills (both written and verbal)
- Proficiency with forwarding software and IT systems (Microsoft 365 tools, Wisetech an advantage)
- Solid leadership skills, positive attitude, team player
- Outstanding organizational skills
- Customer centric attitude, strong commercial approach desirable
- Pragmatic problem-solving – hands on vision, fast decision making

- Proficiency in French, German and English desirable